

Jennifer S. Stegmaier 312.821.6167 (direct) Jennifer.Stegmaier@wilsonelser.com

May 24, 2024

Via Online Submission

Attorney General Aaron Frey Office of the Attorney General 6 State House Station Augusta, ME 04333

Supplement to Notice Re: Data Security Incident Involving Bridgeway Center, Inc.

To Whom It May Concern:

As you know, Wilson Elser Moskowitz Edelman and Dicker LLP ("Wilson Elser") represents Bridgeway Center, Inc. ("Bridgeway"), a mental health service provider located at 205 Shell Avenue, Building A, Fort Walton Beach, FL 32548, with respect to a recent data security incident first discovered by Bridgeway on February 22, 2024 (hereinafter, the "Incident"). We are writing to supplement the notice provided to your office on May 8, 2024.

We are writing to clarify the timing of how this incident was discovered. Being that this incident involved a failed ransomware attempt, the discovery of the incident occurred over the span of a few days. On the morning of February 21, 2024, Bridgeway detected unusual activity when it was unable to login to its network via ScreenConnect. On February 22, 2024, Bridgeway contacted ScreenConnect, who advised that it had been temporarily shut down due to a recently discovered vulnerability. Based on further internal investigation, however, Bridgeway discovered that the last login to ScreenConnect was not by an authorized user and contacted its IT vendor for assistance. On the morning of February 23, 2024, Bridgeway's IT vendor advised that its systems may have been accessed by an unauthorized user and recommended engaging a cybersecurity incident response team to investigate the incident further.

If you have any questions or need additional information, please do not hesitate to contact me at Jennifer.stegmaier@wilsonelser.com or 312-821-6167.

Very truly yours, Wilson Elser Moskowitz Edelman & Dicker LLP

Jennifer S. Stegmaier

55 West Monroe Street, Suite 3800 • Chicago, IL 60603 • p 312.704.0550 • f 312.704.1522

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